

## Online Learning Guide: Workstation Requirements

MORC has developed five online training courses to help individuals and providers meet training compliance requirements. Here are some workstation requirements to help you get the most out of Cornerstone and our online classes. **Training Managers** (with Provider & Learning Manger access to Cornerstone) will find that desktops & Laptops running a Windows operating system will give them the most functionality. **Learners** who need to take online classes or sign up for instructor-led courses can more easily work with mobile phones, tablets, and iPads as long as they download the mobile-friendly App.

### Windows Desktop



Desktop Computers

**Operating System (OS): Windows 7 or newer**

**Browser: use IE** (internet explorer), version 11 or newer, Firefox is ok,  
**DON'T USE CHROME**

Make Sure:

1. OS updates are current
2. Browser updates are current
3. Update JAVA (free application)
  - a. <https://www.java.com/en/>
4. Update or install Adobe Flash (free application)
  - a. <https://get.adobe.com/flashplayer/?promoid=KLXMF>
5. Download a PDF reader to view/print certificates

### Windows Laptop



Laptop Computers

**Operating System (OS): Windows 7 or newer**

**Browser: use IE** (internet explorer), version 11 or newer, Firefox is ok,  
**DON'T USE CHROME**

Make Sure:

1. OS updates are current
2. Browser updates are current
3. Update JAVA (free application)
  - a. <https://www.java.com/en/>
4. Update or install Adobe Flash (free application)
  - a. <https://get.adobe.com/flashplayer/?promoid=KLXMF>
5. Download a PDF reader to view/print certificates

### Android Phone



Android Smart Phone

Make Sure:

1. BEST BET: download the Cornerstone App from the Google Play Store
2. Watch online courses & register for classes
3. The main website is not mobile friendly, but the app is!
4. You **CAN NOT** create an account or update your password
5. Download a PDF reader to view/print certificates
6. No access to the Knowledge Bank

## Online Learning Guide: Workstation Requirements

### Chromebook



#### Laptop Computers

Operating System (OS): Google Chrome

Browser: Chrome

Make Sure:

1. OS updates are current
2. Browser updates are current
3. Adobe Flash player has limited support but can be downloaded
  - a. <https://get.adobe.com/flashplayer/?promoid=KLXMF>
4. You can access the main site using the Chrome browser
5. Download a PDF reader to view/print certificates
6. BEST BET: download the Cornerstone App from the Google Play Store to watch online courses

### Android Tablet



#### Android Tablet

Make Sure:

1. Use one that has Jelly Bean OS or newer
2. BEST BET: download the Cornerstone App from the Google Play Store
3. Best for learners to watch online courses & register for classes
4. Download a PDF reader to view/print certificates
5. The main website is not totally mobile friendly with Android, but can accomplish some things.

### Macbooks



#### MacBook Laptop

Operating System (OS): Mac OS X, Lion 10.6 Snow Leopard or newer

Browser: Internet Explorer if you can, Safari, Firefox

Make Sure:

1. OS updates are current
2. Browser updates are current
3. Java and Flash players are not well supported
4. You can access the main site but some functionality may be lost
5. Download a PDF reader to view/print Certificates
6. BEST BET: download the Cornerstone App from the iStore
7. Watch online courses & register for classes

### iPads & iPhones



#### The 'i' family

Make Sure:

1. BEST BET: download the Cornerstone App from the iStore
2. Watch online courses & register for classes
3. The main website is not mobile friendly.
4. Download a PDF reader to view/print certificates
5. You **CAN NOT** create an account or update your password
6. Older devices (i4, some i5's) will not be able to run our content