

Conflict Management In Special Education



OAKLAND
MEDIATION
CENTER



When planning for children with special needs, it is crucial that IEP team meetings go well. This highly interactive workshop is designed to impart skills that help the IEP team effectively manage conflict prior to, during and after IEP meetings. This workshop is ideal for any school staff person working in special education or parent who is involved in the IEP process.

By the end of this training, participants will be able to:

- Identify the various conflict management styles and how they can be used in dealing with conflict.
- Interpret nonverbal communication effectively to understand the messages being conveyed.
- Listen effectively using the five critical active listening skills.
- Use effective questioning to help clarify, identify issues and provide new insight or meanings.
- Identify which phrases or words can cause a negative reaction and which phrases or words can create a positive reaction.
- Apply preventative strategies that can alleviate issues that arise during the IEP meeting.

Dates:

January 29, 2021 from 8:30am –12:00pm May 13, 2021 from 1:00pm-4:30pm
July 28, 2021 from 1:00pm-4:30pm October 18, 2021 from 8:30am –12:00pm

Registration Information:

Participants can register at www.mediation-omc.org

Cost:

FREE for both public and private workshops.

Questions:

Contact Lindsay Tye at: ltye@mediation-omc.org or 248.338.4280 ext. 214

Managing Conflict, Resolving Disputes, Promoting Communication

Your Community Resolution Experts

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